What We Hope to Accomplish:

1) Increase primary and preventative care capacity within the region
2) Improve access to preventive services through integration with primary care
3) Increase health insurance coverage in disadvantaged communities

Approach:

1) Invest in the expansion of community health center capacity within the region
2) Invest in strategies that bring comprehensive care to people in need either through patient navigation or integrated models of care delivery
3) Invest in community outreach and engagement strategies that help people get and stay enrolled in affordable health insurance coverage

<table>
<thead>
<tr>
<th>Where We Started</th>
<th>Definition of Success</th>
<th>Current Interventions</th>
<th>Grantee Level Outcomes</th>
<th>Initiative Status as of 7/1/17</th>
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<tbody>
<tr>
<td>7FTE Primary Care Providers (PCPs) providing care at community health centers in the region</td>
<td>&gt;25% increase in the # of PCPs providing care at community based health centers</td>
<td>Grant to the Edward M. Kennedy Community Health Center for the creation of a satellite community health center in Milford</td>
<td>Construction and staffing of new satellite health center</td>
<td>Site opened for patients on March 10, 2014. Currently there are six PCPs (one MD, two NPs, one DO and two PAs). Served 6,116 patients through 28,953 visits since opening.</td>
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<td>89.2% of adults with a personal doctor in Framingham; 89.6% in Marlborough; 90.0% in Milford</td>
<td>&gt;2% increase in the % of adults with a personal doctor in Framingham, Milford, and Marlborough (to be on par with the MetroWest average)</td>
<td>Grants made to Health Center, Latino Health Insurance Program, Milford Regional Medical Center and SMOC to connect children and adults to primary care through use of community health workers</td>
<td>• 60% of clients will maintain regular contact with primary care provider</td>
<td>Health Center made new patient appointments for 1,045 children and adults referred by partner agencies and Framingham schools • Milford Hospital referred 4,697 patients to primary care • SMOC referred 579 families to primary and preventative care • LHIP referred 3,087 individuals to primary care</td>
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<td>4.5% rate of uninsured among children in Framingham; 4.9% for Marlborough; 3.8% for Milford</td>
<td>&gt;2% decrease in the % of children without insurance</td>
<td>Grants made to Latino Health Insurance Program, Mass. Alliance of Portuguese Speakers, and MetroWest Free Medical Program to enroll children and adults in health insurance. Special emphasis on Spanish and Portuguese-speaking residents of Framingham.</td>
<td>• # of people enrolled in health insurance</td>
<td>• LHIP enrolled/reenrolled 5,793 adults and children; MAPS enrolled 90 adults; MFMP enrolled 808 adults and children.</td>
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<tr>
<td>9.4% rate of uninsured among non-elderly adults in Framingham; 10.1% for Milford</td>
<td>&gt;2% decrease in the % of non-elderly adults without insurance</td>
<td>Grant made to Advocates to place co-locate clinicians in Southboro Medical Group’s Framingham pediatric practice.</td>
<td>• # of individuals connected to preventative care through primary care</td>
<td>• 656 pediatric patients received services from Advocates clinical staff, including case management and care coordination • 36% were seen on the same day as referral</td>
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<td>Limited number of patients served through integrated care models.</td>
<td>Increased number of patients served through integrated care models.</td>
<td>Grants made to Community Legal Aid and MetroWest Legal Services for medical-legal partnerships in Framingham and Milford</td>
<td>• 80% of clients will achieve improved health status due to medical-legal intervention</td>
<td>The Framingham-based medical-legal partnership provided 658 consultations to medical providers and served 265 individuals with direct legal assistance.</td>
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</table>
| Grant made to Wayside for children’s mental health care navigator | • Increased access to mental health services  
• Reduction in ER visits | • The Milford-based medical-legal partnership served 240 patients, of whom 150 received a legal care plan and improved health  
• Navigator conducts four intakes a week (goal was 8 but unrealistic considering time constraints)  
• 258 clients served  
• Wait times reduced  
• No data on ER visit reduction |
|---|---|---|
| Grant made to EMK Health Center in Milford to integrate behavioral health clinicians | • Creation of integrated model of behavioral health in primary care  
• Increased access to behavioral health services | • Portuguese and Spanish speaking clinicians hired (and funded through federal grant)  
• 469 patients received on site BH services |
| Grants made to Hockomock Area YMCA and MetroWest YMCA to offer diabetes prevention program in collaboration with primary care practices | • Participants will lose an average of 3.5% of their body weight  
• Participants will improve their nutrition and exercise habits | • Hockomock served 20 (RG TO CHECK) individuals and MetroWest served 71  
• Hockomock participants lost an average of 6.6% of their body weight and MetroWest participants lost an average of 2.8% |
| Grant to SMOC to provide an integrated and enhanced engagement approach for homeless and other hard-to-reach populations. | • 50% of clients will be engaged and connected to a new service | • 65 clients have been served  
• 78% have been connected to services  
• 46% moved into housing and 38% have received mental health or substance abuse treatment |